



Field Service Technician

An innovative, expanding, international company rooted in the Annapolis/Kent Island area of Maryland is looking for an organized self-starter for their **FIELD SERVICE TECHNICIAN** opening. As a customer-centric, family-oriented organization, we focus on career-minded individuals searching for their once-in-a-lifetime opportunity to join our winning team! This position will report directly to the Service Manager.

Responsibilities:

- Performs field maintenance, diagnosis, repair, and oversight of reciprocal compressors at locations across the United States
- Customer interfacing technical role that provides operator training and support in the field
- Provides start-up support, training assistance and operational testing on compressor models
- Uses troubleshooting skills to diagnose and repair electrical & mechanical systems including:
 - Electrical troubleshooting – PLC hardware & program troubleshooting. Troubleshooting control panels which includes but is not limited to 460V, 120V, 24VDC, transformers, motor starters, HMI', and other wiring issues.
 - Mechanical troubleshooting – Diagnosis of issues related to Sauer Compressors packages
- Communicate and support customers to determine their needs and suggest solutions to fulfill their requirements and solve their issues
- Administrative duties including service reports, answering customer inquiries and other projects as directed by Service Manager
- A current (or the ability to obtain) US Passport and Government Security Clearance is a requirement for this role
- Other duties as assigned

Required Skills/Experience:

- Must have at least 2-3 years of mechanical experience with a highly engineered and/or technical product
- Must be willing and able to travel approximately 80% of the time
- Knowledge of technical terms – knowledge of high-pressure reciprocating compressors is a plus
- Knowledge of technical publications and technical equipment
- Must be detail-oriented with proficient computer skills, especially in the use of Microsoft products
- Ability to create and interpret reports
- Able to work independently, making good decisions, and work as part of a team



- Proactive mind-set – able to anticipate issues and provide solutions
- Maintain a high level of responsibility and accountability
- Time management skills to ensure 100% job completion
- Possess a drive to learn new products and methods as well as draw on past experience to help improve the company's products and methods

Benefits & Compensation:

- Salary commensurate with experience
- Company subsidized Medical, Dental, and Vision benefits effective the first of the month following 30 days of employment, 401K with 3% Safe Harbor Contribution, Performance Bonus, 13 paid vacations days, 5 paid sick days and 12 paid holidays
- Growth opportunities are available